

Katrina T. McCombs, M.A.Ed., MPA STATE DISTRICT SUPERINTENDENT

October 3, 2023

Dear Parent(s) and/or Guardian(s):

The Public Health Emergency has ended, and those receiving NJ FamilyCare benefits may need to renew their benefits in order to keep access to health care. NJ Family Care is sending paperwork in the mail to those members that are up for renewal. Renewal packets are sent approximately 60 days prior to the renewal date with instructions on how to complete the forms. Some will receive only a renewal form that needs to be signed and returned, others may have to provide additional information (such as pay stubs, tax returns, etc.) to NJ FamilyCare to determine eligibility.

If you receive a notice from NJ FamilyCare, do not delay. Please open it and respond as soon as possible. If you do not respond, you may lose your NJ FamilyCare coverage. You can respond three ways:

- By mail: NJ FamilyCare, P.O. Box 8368, Trenton, NJ 08650-9874
- By fax: (609) 631-6323
- Online: Use your NJ FamilyCare invitation code via https://njfamilycare.org

If someone has moved recently or has questions about their eligibility or renewal date, they can call NJ FamilyCare at 1-800-701-0710 (TTY 711), Monday and Thursday from 8 a.m. to 8 p.m., or Tuesday, Wednesday, and Friday from 8 a.m. to 5 p.m. You may also contact the Camden County Board of Social Services Monday through Friday from 8:30 a.m. to 4:30 p.m. via phone at (856) 225-8800 or in person at 101 Woodcrest Road, Suite 161, Cherry Hill, NJ 08003.

The Camden City School District is also partnering with Amerigroup to provide renewal assistance. If you have questions about the NJ FamilyCare renewal process, Amerigroup can help! Please call 1-877-453-4080 and press 0 or email NJMembers@amerigroup.com. If you would like in-person assistance, please contact 1-877-453-4080 to schedule an appointment.

Students First,

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Katrina T. McCombs, M.A.Ed., MPA State District Superintendent Camden City School District